



YOUR GO TO **PROVIDER** FOR **HIGH-QUALITY** IT SERVICES.

Welcome to Arch Enterprise, Inc. your go-to provider for high-quality IT services. Our team of experienced IT professionals offers both outsourced remote computer support and hardware installation and troubleshooting services.

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OUTSOURCED REMOTE SYSTEMS SUPPORT

Our outsourced remote computer support services include the following categories:

1. IT Help Desk and Preventative

Maintenance: Our US-based team provides quick and accurate support to resolve any IT issues your business may face. We also perform regular preventative maintenance to ensure your systems operate optimally.

2. Systems Security and Monitoring:

We optimize your IT systems for improved security and performance. Our platform ensures compliance with applicable laws in data-sensitive industries.

3. Cloud Computing Setup and Support:

We help businesses migrate to the cloud and offer ongoing support for cloud computing environments

4. Data and Privacy and Compliance:

We serve various industries in achieving compliance standards including:

- HIPAA - Health Insurance Portability and Accountability Act
- GDPR-General Data Protection Regulation
- PCI DSS Payment Card Industry Data Security Standard
- ISO 27001 Security Standard
- SOC 2-Service Organization Control 2
- COPPA - Children's Online Privacy Protection Act
- CCPA - California Consumer Privacy Act
- CPRA-California Privacy Rights Act (effective date 01/01/23)

5. Competitive Pricing:

Our highly-competitive prices and comprehensive MSP plans manage all of the business needs that small and mid-sized business require.



HARDWARE INSTALLATION AND TROUBLESHOOTING

Our hardware installation and troubleshooting services include the following:

1. Install Jobs:

Installation and service of networks and telecommunications Voice and data structured cabling: Our team provides expert installation and service of networks and telecommunications systems.

2. Hardware/System Implementation:

We implement hardware and systems to ensure seamless integration with your existing infrastructure.

3. Hardware and Software Rollouts and Refresh:

We handle hardware and software refreshes to keep your systems up-to-date.

4. IT Implementation Project/ Program Management Services:

We provide project and program management services to ensure successful IT implementations

5. Tests & Turn Up of Network Circuit (fiber/ethernet):

Our team performs thorough tests and turn up of network circuits, including fiber and ethernet.

6. Store system:

implementations, moves, adds & changes (MACS): We implement, move, add, and change store systems to ensure your business runs smoothly.

7. POS implementations & upgrades;

8. Retail store system implementation:

We provide expert implementation and upgrades of point-of-sale (POS) systems and retail store systems.

At Arch Enterprise, Inc. we deliver quick and accurate support to resolve any IT issues your business may face. Our team of US-based IT professionals is dedicated to ensuring your systems operate optimally, with a focus on data privacy and compliance.

AT ARCH ENTERPRISE, INC.

We pride ourselves on providing comprehensive IT solutions that meet the unique needs of each of our clients.

